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August 6, 2013

Richard L. Gibbons, Director  
Pennsylvania Department of Health  
Bureau of EMS  
625 Forster Street, Room 606  
Harrisburg, PA 17120 - 0701

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Dear Director Gibbons,

It is with great anticipation that I write to you today in support of the upcoming Act 37 rules and regulations hearing that approaches on August 22<sup>nd</sup>.

It would be a disservice to the citizens as well as the first responders of the Commonwealth of Pennsylvania if the rules and regulations were delayed any further. Bringing consistency, oversight, and transparency is a "must have" for our first responders and EMS agencies.

As you know, EmergencyCare is a large emergency medical service that covers approximately 5,600 square miles in northwestern Pennsylvania. We employ over 300 staff with 70 vehicles and respond to over 65,000 requests for service per year. As a large EMS agency that covers urban, suburban, and rural communities, we have the ability to impact many lives. The updated and expanded Act 37 rules and regulations will aid EmergencyCare with expanded roles for clinical care which will only benefit the citizens and visitors in our response area.

Please consider this letter as overwhelming support for the Act 37 rules and regulations and congratulations to you and former Director Schmider on a job well done.

Sincerely,

A handwritten signature in black ink, appearing to read "Bill Hagerty", is written over a horizontal line.

Bill Hagerty  
President/Executive Director

Cc: William McClincy, EMMCO West